

# Advanced Marketing in Indian Agriculture: Strategies and Technological Impacts

Ghorpade Abhijit Uttam<sup>1</sup>, Dr. Nisha<sup>2</sup>

<sup>1</sup>PhD Scholar, Department of Management, Sunrise University (SRU), Alwar, Rajasthan, India

<sup>2</sup>Assistant Professor, Department of Management, Sunrise University (SRU), Alwar, Rajasthan, India

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**Abstract:** This study examines the impact of advanced marketing strategies and Information and Communication Technology (ICT) tools on the agricultural sector in India, focusing on their role in enhancing market reach, price realization, customer engagement, and overall marketing efficiency. A quantitative approach was employed, utilizing a questionnaire with Likert scale questions administered to 100 purposively selected respondents from the agricultural sector. The data were analysed using frequency distribution, revealing a positive perception of the effectiveness of these strategies and tools. The findings suggest that advanced marketing and ICT applications are contributing significantly to the transformation of agricultural marketing in India by improving access to markets, optimizing decision-making, and reducing reliance on traditional intermediaries. However, the study also highlights the ongoing challenges in fully integrating these technologies into the sector, indicating the need for continued efforts to maximize their potential. The results underscore the importance of leveraging these advancements to achieve sustainable growth and competitiveness in the agricultural industry.

**Keywords:** *Advanced Marketing; ICT Tools; Agricultural Marketing; Customer Engagement; Marketing Efficiency.*

## INTRODUCTION

The agricultural sector in India has historically been a cornerstone of the nation's economy, contributing significantly to GDP and employing a substantial portion of the population. However, traditional marketing practices in agriculture have often been characterized by inefficiencies, limited market access, and inadequate information dissemination, leading to suboptimal outcomes for farmers and other stakeholders. Traditional marketing practices like direct selling, unorganised market, middlemen in Mandis have often let to limited access of marketing to farmers [1]. With the advent of Information and Communication Technologies (ICT) and other advanced marketing tools, there has been a paradigm shift in how agricultural products are marketed in India. This shift is not merely a response to technological advancements but also to the changing dynamics of consumer behavior, globalization, and the increasing integration of Indian agriculture into global value chains [2].

The introduction of ICT in agriculture has revolutionized the way agricultural products are marketed, from the farm to the consumer. Technologies such as mobile applications, e-commerce platforms, and digital marketplaces have enhanced the ability of farmers to access markets, obtain fair prices, and reduce the influence of intermediaries [3]. The use of big data analytics, artificial intelligence (AI), and the Internet of Things (IoT) has enabled more precise targeting of consumers, improved supply chain management, and facilitated better decision-making processes within agricultural companies [4]. These advancements have not only increased the efficiency of marketing processes but have also contributed to the overall sustainability of agricultural practices [5].

In the Indian context, the adoption of advanced marketing tools has been driven by various factors, including government initiatives, the rise of agri-tech startups, and the growing demand for transparency and traceability in food production [6]. Government programs like the National Agriculture Market (eNAM) have played a pivotal role in integrating ICT into agricultural marketing, providing a unified online trading platform for agricultural commodities across India. This has empowered farmers by giving them better access to market information, enabling them to make more informed decisions regarding the sale of their produce [7].

The Agri-tech startups in India have been instrumental in driving innovation in agricultural marketing. These startups are leveraging technology to create platforms that connect farmers directly with consumers, reducing the reliance on traditional middlemen and ensuring better price realization for producers [8]. For instance, platforms like DeHaat and Ninjacart have emerged as key players in this space, offering end-to-end solutions that encompass everything from input procurement to output marketing [9] [10].

Despite the progress made, challenges remain in fully realizing the potential of advanced marketing tools in Indian agriculture. Issues such as digital literacy, internet connectivity in rural areas, and the high cost of technology adoption continue to pose significant barriers. There is a need for greater awareness and training among farmers to effectively utilize these technologies and reap their benefits. Addressing these challenges requires a concerted effort from all stakeholders, including the government, private sector, and non-governmental organizations [11].

The present study aims to explore the role of advanced marketing techniques in the agricultural sector in India, focusing on the impact of ICT tools and applications. The study is motivated by the recognition that while traditional marketing methods have served the agricultural sector for decades, they are increasingly inadequate in meeting the demands of a rapidly evolving market environment. Advanced marketing, facilitated by ICT, offers the potential to bridge the gap between producers and consumers, streamline supply chains, and enhance market efficiency.

This research will address two primary objectives: first, to study the role of advanced marketing in the field of agriculture in Indian companies; and second, to determine the applications and tools of ICT that are influencing agricultural marketing. By examining these aspects, the study seeks to provide insights into the current state of agricultural marketing in India, identify the key challenges and opportunities associated with the adoption of advanced marketing tools, and suggest strategies for leveraging these tools to improve the marketing outcomes for Indian agricultural companies.

## Objectives

- To explore the impact of advanced marketing strategies in the agricultural sector among Indian companies.
- To identify the applications and tools of ICT that influence agricultural marketing practices.

## RESEARCH METHODOLOGY

The research methodology employed in this study is a quantitative approach aimed at exploring the research objectives related to the role of advanced marketing in Indian agricultural companies and the impact of ICT tools on agricultural marketing. A structured questionnaire was developed as the primary data collection tool, comprising a total of six Likert scale questions—three dedicated to each research objective. The Likert scale is a widely used survey tool that allows respondents to express their level of agreement or disagreement with specific statements, typically on a five or seven-point scale. For example, respondents may choose from options like "Strongly Agree," "Agree," "Neutral," "Disagree," and "Strongly Disagree." This method helps in gauging attitudes or opinions about particular subjects, making it a useful tool for capturing respondents' perceptions related to the research objectives. The Likert scale questions allowed respondents to express their level of agreement or disagreement with specific statements related to the research objectives.

The study utilized purposive sampling to select 100 respondents, ensuring that the sample comprised individuals with relevant experience and knowledge in the agricultural sector, including marketing professionals, agribusiness managers, and ICT specialists. The rationale behind selecting these respondents is their direct involvement in key areas of agriculture marketing and ICT, which are central to the research objectives. Their professional backgrounds provide them with practical insights and informed perspectives on how advanced marketing and ICT tools influence agricultural practices. This sampling technique was chosen to ensure that the respondents were well-placed to provide insights into the role of advanced marketing and ICT tools in agriculture [11].

Data collected from the questionnaires were analysed using frequency distribution to identify patterns and trends in the respondents' perceptions. Frequency distribution is a statistical method that organizes data into categories, showing how often each category or response occurs. It helps researchers summarize large datasets by showing the distribution of responses, making it easier to observe trends and patterns. This method provided a clear understanding of the prevalence and strength of opinions among the respondents, enabling the researcher to draw conclusions.

## LITERATURE REVIEW

Patel DJ, Shukla KK [12] explore the intricate dynamics of agricultural marketing in India, emphasizing its critical role in the nation's economic development. The authors highlight the complexity of marketing agricultural products due to the diverse range of goods produced in the country and the multifaceted processes involved in moving these products from farms to consumers. Traditional extension services, which have long been used to address challenges in agricultural marketing, are critiqued for their inadequacy in overcoming the hurdles faced by the sector. The paper provides a thorough discussion on the potential of Information and Communication Technology (ICT) to transform agricultural marketing, identifying both the challenges and opportunities associated with integrating ICT into this domain. The authors argue that ICT-mediated services can significantly enhance the efficiency and effectiveness of agricultural marketing, offering new avenues for improving market access and overall agricultural prosperity in India.

Nayak J [13] examines the critical role of Information and Communication Technology (ICT) in the agricultural marketing sector in India, where nearly 65 percent of the population relies on agriculture, contributing 18.6 percent to the nation's GDP. The paper highlights the increasing demand for agricultural products in India, projected to reach 305 million tonnes by 2025. Nayak discusses the global trend of adopting modern ICT in agriculture, noting its successful implementation in developed countries like the USA, UK, Japan, Switzerland, and Canada. The paper emphasizes the urgent need for India to embrace these technological advancements to enhance its agricultural sector. Through a detailed exploration, the paper reflects on India's experience with ICT in agriculture, suggesting that effective adoption of these technologies could significantly improve agricultural marketing and productivity in the country.

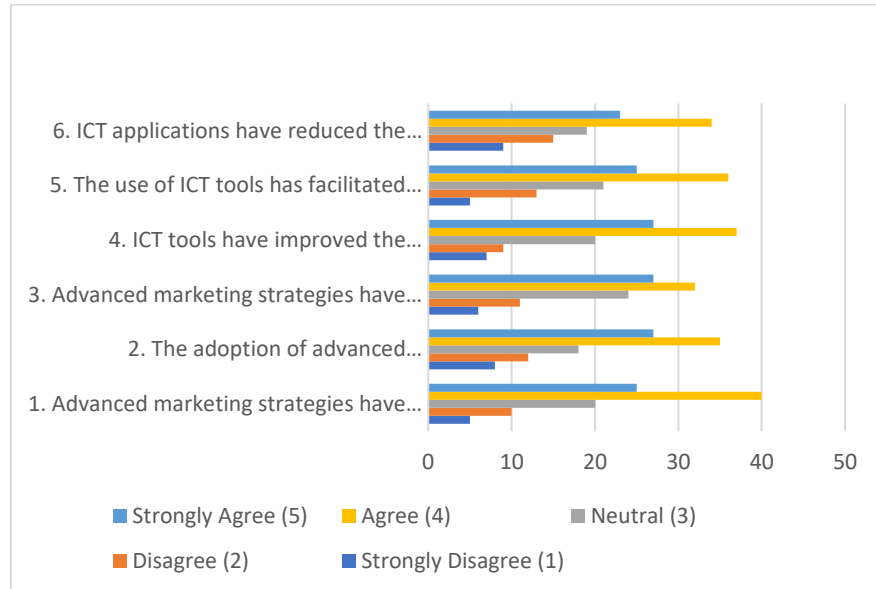
Rohila AK et al [14] explore the significant role of Information and Communication Technology (ICT) in agriculture, particularly in enhancing agricultural extension services and agribusiness. The paper highlights how ICT provides farmers with timely and accurate information on market prices, inputs, and consumer trends, thereby improving their negotiating power and overall livelihoods. A key aspect discussed is the challenge of effectively disseminating this critical information to a diverse farming community. The authors emphasize that ICT is increasingly vital in not only spreading agricultural knowledge and technology but also in influencing farmers' attitudes toward adopting new technologies. The paper underscores the importance of ensuring that relevant information reaches farmers at the right time, which is essential for the sustainable use of on-farm resources and the overall advancement of the agricultural sector.

Parvathi C [15] examines the applications of Information and Communication Technology (ICT) in the agricultural sector, focusing on how modern technology transforms traditional farming practices. The study highlights a shift from traditional, isolated farming methods to a more integrated approach, where farmers increasingly view technology as essential for managing agricultural systems effectively. Utilizing secondary data sources, Parvathi analyzes various ICT methods used in agriculture and explores the technological challenges faced by Indian farmers. The paper emphasizes the need for organized and timely dissemination of agricultural information, such as marketing data and best practices, through mobile platforms and television. By improving the accessibility and relevance of information, ICT can positively impact agricultural productivity and align with the "Make in India" initiative, promoting more efficient and modern agricultural practices.

## Research Gap

Despite the growing interest in advanced marketing strategies and technological innovations in Indian agriculture, there remains a notable research gap in understanding the comprehensive impact of these advancements on various aspects of agricultural marketing. Existing studies often focus on either marketing strategies or technological tools in isolation, without integrating both to evaluate their combined effects. There is limited research on how these innovations influence different agricultural segments and regions within India. Further investigation is needed to assess the practical challenges and success factors in the adoption of these strategies and technologies across diverse agricultural contexts. Addressing these gaps will provide a more holistic view of how advanced marketing and ICT tools can transform agricultural practices in India.

## RESULTS



**Fig. 1.** Representation of Survey Data

**Tab. 1.** Frequency Distribution of the Questions

Likert Scale Question	Strongly Disagree (1)	Disagree (2)	Neutral (3)	Agree (4)	Strongly Agree (5)
1. Advanced marketing strategies have significantly improved the market reach of agricultural products in my company.	5	10	20	40	25
2. The adoption of advanced marketing techniques has led to better price realization for agricultural products.	8	12	18	35	27
3. Advanced marketing strategies have enhanced customer engagement and satisfaction in the agricultural sector.	6	11	24	32	27
4. ICT tools have improved the efficiency of marketing operations in my company.	7	9	20	37	27
5. The use of ICT tools like mobile apps, cloud-based platforms, and data analytics has facilitated better decision-making in agricultural marketing.	5	13	21	36	25
6. ICT applications have reduced the dependency on traditional intermediaries in the marketing of agricultural products.	9	15	19	34	23

## DISCUSSION

The frequency distribution table reveals varying levels of agreement among respondents regarding the impact of advanced

marketing strategies and ICT tools on agricultural marketing in India.

## Market Reach

The majority of respondents (65%) either agreed or strongly agreed that advanced marketing strategies have significantly improved the market reach of agricultural products in their companies. This indicates a positive perception of how modern marketing techniques have expanded access to broader markets, potentially reducing the traditional barriers that have historically limited market reach for agricultural products.

## Price Realization

A combined 62% of respondents agreed or strongly agreed that the adoption of advanced marketing techniques has led to better price realization for agricultural products. This suggests that these strategies are perceived to contribute to securing better prices for farmers and companies by potentially reducing the number of intermediaries and enabling direct access to consumers or more competitive markets.

## Customer Engagement

The responses to customer engagement and satisfaction were similarly positive, with 59% of respondents agreeing or strongly agreeing that advanced marketing strategies have enhanced these aspects. This reflects the growing importance of consumer-centric approaches in agriculture, where understanding and meeting customer needs are crucial for business success.

## Marketing Efficiency

The use of ICT tools to improve marketing efficiency was acknowledged by 64% of respondents who agreed or strongly agreed with the statement. This highlights the role of technology in streamlining operations, reducing costs, and optimizing the supply chain, all of which are critical factors in the competitive agricultural market.

## Decision-Making

The perception of ICT tools like mobile apps, cloud-based platforms, and data analytics facilitating better decision-making was supported by 61% of respondents, indicating that these tools are seen as valuable assets in helping agricultural companies make informed decisions, possibly by providing timely and accurate data on market trends, consumer behavior, and supply chain logistics. 6.Reduced Dependency on Intermediaries: The statement regarding the reduction of dependency on traditional intermediaries due to ICT applications received agreement from 57% of respondents. This reflects a shift towards more direct-to-consumer models and the growing empowerment of farmers and companies to bypass traditional marketing channels.

As per the survey results its evident that ICT adoption in agricultural marketing has demonstrated clear links to efficiency improvements. It has expanded market reach, allowing agricultural companies to overcome traditional barriers and access broader markets. This, in turn, has led to better price realization by reducing intermediaries and enabling direct access to consumers. ICT has also enhanced customer engagement, making it easier to understand and meet consumer needs. Furthermore, it has improved marketing efficiency by streamlining operations and reducing costs. The use of ICT tools has also supported better decision-making through timely data, while reducing dependency on traditional intermediaries by encouraging more direct-to-consumer models.

## CONCLUSION

The findings from this study underscore the important role that advanced marketing strategies and ICT tools are playing in transforming the agricultural sector in India. The majority of respondents have recognized the benefits of these approaches in improving market reach, price realization, customer engagement, and overall marketing efficiency. These

advancements are helping to address some of the traditional challenges faced by the agricultural sector, such as limited market access, price volatility, and inefficiencies in the supply chain.

However, the study also highlights the ongoing challenges in fully integrating these technologies into the agricultural marketing landscape. While the positive perceptions are encouraging, the mixed responses on certain aspects, such as the reduction of dependency on intermediaries, indicate that more work is needed to ensure that the benefits of these technologies are fully realized across the sector.

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